



## Introducing the Transitional Care Program

Hospitalization due to serious illness, injury or surgical procedure should not mean a change in your quality of life when you return to the place you call home. However, there is often a gap in support and care during the first 24-72 hours after discharge from a hospital setting. This vulnerable period is critical to health and well-being. This is why CovenantCare at Home in Turlock, California, has introduced the Transitional Care Program, an innovative new service for seniors.

The Transitional Care Program is designed to identify and assist Medicare-eligible seniors who are at risk for re-hospitalization and offer them *up to 10 hours of private duty services at no cost*.

### Benefits Include

- While in the hospital, a Healthcare Navigator will assist customers and their families with information on healthcare services and establish a connection to their Transitional Care Program Coordinator.
- The Transitional Care Program Coordinator will work in conjunction with a multi-disciplinary support team, as well as the customer and their family to ensure the transition back to home is safe and prepared.

- Nurse Call telephone checks are provided to customers on days when services are not provided in home.
- Follow up and communication to primary care physician if there are any changes in condition observed.
- Intervention from nursing professionals to adjust medications, treatments or schedule a follow up health visit to prevent a re-hospitalization.
- Assistance in home with bathing or cleaning, medical equipment set-up and accessibility, meal prep or set up, light laundering and housekeeping, transport home from hospital and first post-discharge doctor appointment, medication delivery or pick-up.

CovenantCare at Home is an award-winning, Medicare-certified, home health, hospice and private-duty in-home service in Turlock, California, serving Stanislaus and Merced counties. Our mission is to promote and maintain the well-being of individuals in their homes. Committed to excellence, we maximize physical, psychological and spiritual well-being while celebrating God's gift of life. The Transitional Care Program is supported by a grant from the Legacy Health Endowment.

**FOR MORE INFORMATION** or to make a direct referral to the Transitional Care Program, please call (209) 250-5200 or visit [californiahospice.covenantcareathome.org](http://californiahospice.covenantcareathome.org)

